Second Quarter 2024 The Bank of N.T. Butterfield & Son Limited

Earnings Presentation
July 23, 2024

Forward-Looking Statements



Forward-Looking Statements:

Certain of the statements made in this release are forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements with respect to our beliefs, plans, objectives, goals, expectations, anticipations, assumptions estimates, intentions, and future performance, including, without limitation, our intention to make share repurchases and our dividend payout target, and involve known and unknown risks, uncertainties and other factors, which may be beyond our control, and which may cause the actual results, performance, capital, ownership or achievements of Butterfield to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements due to a variety of factors, including worldwide economic conditions (including economic growth and general business conditions) and fluctuations of interest rates, inflation, a decline in Bermuda's sovereign credit rating, any sudden liquidity crisis, the successful completion and integration of acquisitions (including our integration of the trust assets acquired from Credit Suisse) or the realization of the anticipated benefits of such acquisitions in the expected time-frames or at all, success in business retention (including the retention of relationships associated with our Credit Suisse acquisition) and obtaining new business, potential impacts of climate change, the success of our updated systems and platforms and other factors. Forward-looking statements can be identified by words such as "anticipate," "assume," "believe," "estimate," "expect," "indicate," "intend," "may," "plan," "point to," "predict," "project," "seek," "target," "potential," "will," "would," "could," "should," "continue," "contemplate" and other similar expressions, although not all forward-looking statements contain these identifying words. All statements other than statements of historical fact are statements that could be forward-looking statements.

All forward-looking statements in this disclosure are expressly qualified in their entirety by this cautionary notice, including, without limitation, those risks and uncertainties described in our SEC reports and filings, including under the caption "Risk Factors" in our most recent Form 20-F. Such reports are available upon request from Butterfield, or from the Securities and Exchange Commission ("SEC"), including through the SEC's website at https://www.sec.gov. Any forward-looking statements made by Butterfield are current views as at the date they are made. Except as otherwise required by law, Butterfield assumes no obligation and does not undertake to review, update, revise or correct any of the forward-looking statements included in this disclosure, whether as a result of new information, future events or other developments. You are cautioned not to place undue reliance on the forward-looking statements made by Butterfield in this disclosure. Comparisons of results for current and any prior periods are not intended to express any future trends or indications of future performance, and should only be viewed as historical data.

About Non-GAAP Financial Measures:

This presentation contains non-GAAP financial measures including "core" net income and other financial measures presented on a "core" basis. We believe such measures provide useful information to investors that is supplementary to our financial condition, results of operations and cash flows computed in accordance with GAAP; however, our non-GAAP financial measures have a number of limitations. As such, investors should not view these disclosures as a substitute for results determined in accordance with GAAP, and they are not necessarily comparable to non-GAAP financial measures that other companies use. Reconciliations of these non-GAAP measures to corresponding GAAP financial measures are provided in the Appendix of this presentation.

Presentation of Financial Information:

Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. Accordingly, figures shown as totals in certain tables may not be the arithmetic aggregation of the figures that precede them, and figures expressed as percentages in the text may not total 100% or, as applicable, when aggregated may not be the arithmetic aggregation of the percentages that precede them.

Agenda and Overview



Michael Collins

Chairman and Chief Executive Officer

Craig Bridgewater

Group Chief Financial Officer

Michael Schrum

President and Group Chief Risk Officer

- Overview
- Second Quarter 2024 Financials
- Q&A

- Leading Bank in Attractive Markets
- Strong Capital Generation and Return
- Resilient, Capital Efficient, Diversified Fee Revenue Model
- Efficient, Conservative Balance Sheet
- Experienced Leadership Team



- Leading market positions in Bermuda & Cayman
- Expanding retail offerings in The Channel Islands
- Well-secured lending in all markets
- Award winning banking and wealth management offerings

WE SUPPORT



















Second Quarter 2024 Highlights

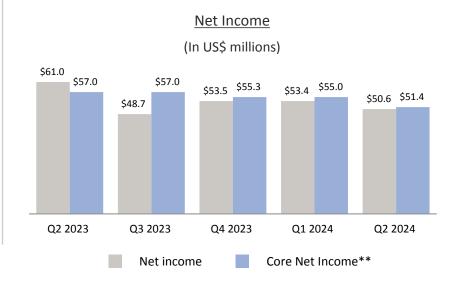


- Net income of \$50.6 million, or \$1.09 per share
- Core net income** of \$51.4 million, or \$1.11 per share
- Return on average common equity of 20.7%; core return on average tangible common equity** of 23.3%
- Net Interest Margin of 2.64%, cost of deposits of 1.89%
- Cash dividend rate of \$0.44 per common share during the quarter
- Repurchases of 1.1 million shares at an average price of \$33.48 per share
- Approved new share repurchase authorization for up to 2.1 million common shares
- Stephen E. Cummings appointed Independent Director

(In US\$ millions)	vs. Q1 2024 vs. Q2 2023								
	Q2	2 2024	\$	%	\$	%			
Net Interest Income	\$	87.4 \$	0.4	\$	(5.0)				
Non-Interest Income		55.6	0.6		5.5				
Provision for Credit Losses		(0.5)	(0.9)		1.0				
Non-Interest Expenses*		(92.1)	(2.7)		(8.0)				
Other Gains (Losses)		0.1	(0.2)	,	(3.9)				
Net Income	\$	50.6 \$	(2.8)	(5.3)% \$	(10.4)	(17.1)%			
Non-Core Items**		0.8	0.7		4.8				
Core Net Income**	\$	51.4 \$	(3.6)	(6.5)% \$	(5.6)	(9.8)%			

Return on Equity





Includes income taxes

^{**} See the Appendix for a reconciliation of the non-GAAP measure

Financials

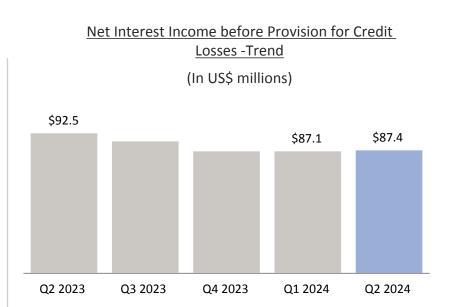
Income Statement





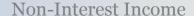
Net Interest Margin & Yields

(In US\$ millions)	Q2 202	24	vs. Q1 2024						
	Avg. Balance	Yield	Avg. Balance	Yield					
Cash, S/T Inv. & Repos	\$ 3,468.8	4.78 %	\$ 330.6	0.07 %					
Investments	5,172.6	2.30 %	(31.6)	0.07 %					
Loans (net)	4,622.7	6.65 %	(66.8)	0.07 %					
Interest Earning Assets	13,264.1	4.46 %	232.1	0.07 %					
Interest Bearing Liabilities	9,909.1	(2.43)%	219.4	(0.13)%					
Net Interest Margin		2.64 %		(0.04)%					



- Net interest income ("NII") was higher versus the prior quarter primarily due to an increased volume of interest earning assets, that was partially offset by a lower NIM
- Net interest margin ("NIM") decreased by 4 basis points to 2.64% due to continued mix shift and the associated cost of interest bearing demand and term deposits
- Average interest earning assets increased by \$232.1 million due to increased average deposit volumes.
 Investment volumes decreased as a result of net paydowns and maturities. Loan volume was lower as a result of net repayments during the quarter

Income Statement

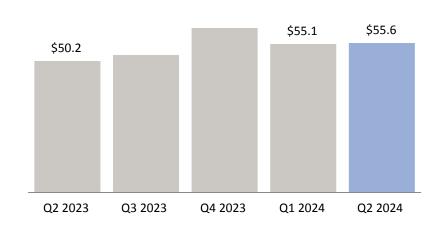




(In US\$ millions)

	 Q2 2024	vs. Q1 2024
Asset management	\$ 8.9	\$ -
Banking	13.8	(0.5)
Foreign exchange revenue	12.6	(0.6)
Trust	15.4	0.4
Custody and other	3.4	0.1
Other	1.6	1.1
Total Non-Interest Income	\$ 55.6	\$ 0.6

Non-Interest Income Trend (In US\$ millions)



- Total non-interest income was up \$0.6 million versus the prior quarter, primarily due to an increase in special trust fees, an increase in the equity pickup from a portfolio investment and higher unclaimed balances recognized into income. These increases were offset by decreases in banking and foreign exchange revenue due to lower volumes
- The fee income ratio was 39.0% in the second quarter of 2024 which compares favorably to the peer average* and the 38.6% in the prior quarter

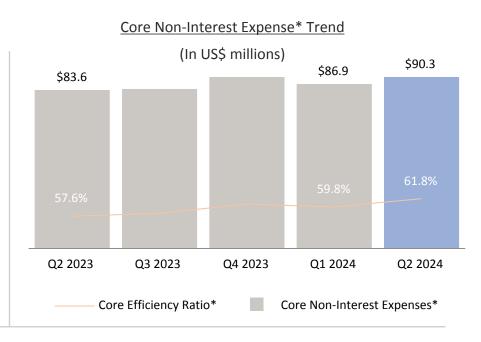
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q1 2024 comparative data is used as Q2 2024 peer information was not widely available at time of publication.

Income Statement

Non-Interest Expenses



Core Non-Interest Expenses*			vs. Q1 20	24
(In US\$ millions)	Q	2 2024	\$	%
Salaries & Benefits**	\$	44.7	\$ 2.2	5.2 %
Technology & Comm.		16.9	0.7	4.5 %
Professional & O/S Services		6.1	0.9	17.5 %
Property		8.2	(0.5)	(5.6)%
Indirect Taxes		5.5	(0.8)	(13.0)%
Marketing		1.6	0.3	21.6 %
Intangible Amortization		1.9	_	(2.2)%
Other		5.5	0.6	12.1 %
Total Core Non-Interest Expenses*	\$	90.3	\$ 3.4	3.9 %
Non-Core Expenses*		0.8	(0.8)	(47.8)%
Non-Interest Expenses	\$	91.1	\$ 2.6	2.9 %



- Core non-interest expenses* were higher than the prior quarter primarily due to the following:
 - Increased salaries and other employee benefits expenses substantially driven by performance-based incentive accruals and inflationary increases in staff healthcare costs
 - Higher technology and communications costs resulting from increased expenses incurred from the recently implemented core banking software
 - Increased professional and outside services costs from non-recurring outsourced consultancy and legal fees
- Core efficiency ratio* of 61.8% was higher than the prior quarter. Butterfield continues to target a throughcycle core efficiency ratio of 60%

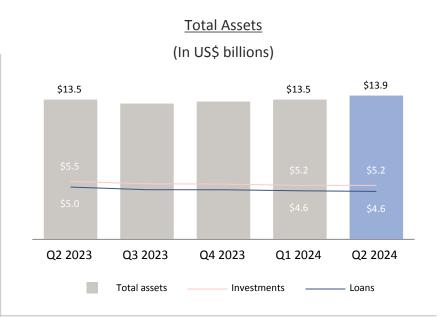
^{*} See the Appendix for a reconciliation of the non-GAAP measure

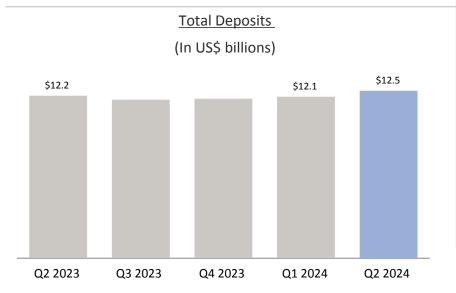
^{**} Includes Non-Service Employee Benefits Expense

Balance Sheet



			vs Q4 2023
(In US\$ millions)	Q2 2024	Q4 2023	%
Cash and cash equivalents	\$ 2,390	\$ 1,647	45 %
Reverse Repos & S/T Investments	1,289	1,225	5 %
Investments	5,168	5,292	(2)%
Loans (net)	4,585	4,746	(3)%
Other Assets	506	464	9 %
Total Assets	\$ 13,939	\$ 13,374	4 %
Int. Bearing Deposits	\$ 10,025	\$ 9,330	7 %
Non-Int. Bearing Deposits	2,524	2,657	(5)%
Other Liabilities	392	384	2 %
Shareholders' Equity	999	1,004	- %
Total Liab. & Equity	\$ 13,939	\$ 13,374	4 %

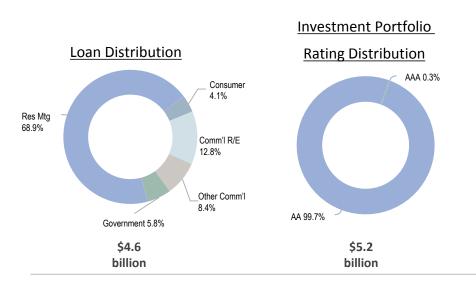


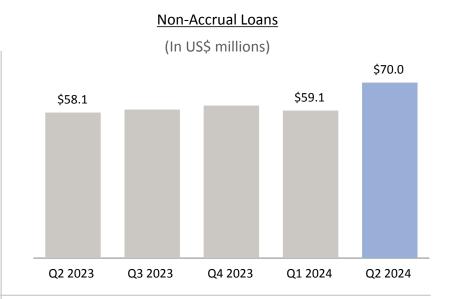


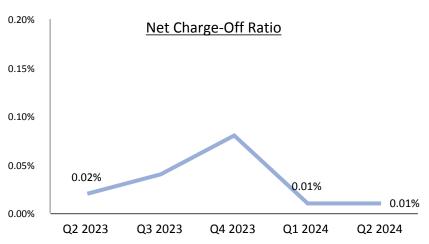
- Period end deposit balances increased by \$0.6 billion to \$12.5 billion compared to December 31, 2023
- Average deposit balances increased \$0.3 billion over the fourth quarter of 2023 to \$12.4 billion
- Butterfield's balance sheet remained low in risk density (risk weighted assets/total assets) at 33.5%

Asset Quality









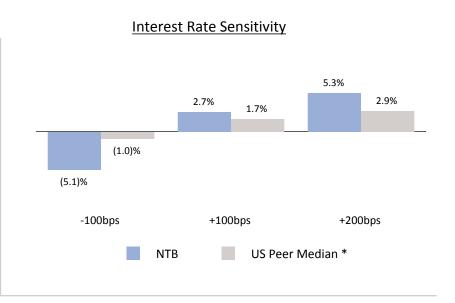
- Investment portfolio remains of very high credit quality with 100% comprised of AA or higher rated securities, primarily US Government guaranteed mortgage backed securities and treasuries
- Non-accrual loans remained at 1.5% of gross loans, consistent with the prior quarter
- Allowance for credit losses at \$25.2 million represented an ACL/Total loans ratio of 0.5%, consistent with the prior quarter
- The net charge-off ratio continues to be low at 0.01% of total gross loans

Interest Rate Sensitivity



Average Balance - Balance Sheet

	Average E (US\$	Weighted Average Life			
	 Q2 2024	vs. Q1 2024	Duration	vs. Q1 2024	
Cash & Reverse Repos & S/T					
Invest.	\$ 3,468.8	\$ 330.6	0.1	(0.1)	N/A
AFS	1,797.1	30.8	3.3	_	4.2
HTM**	3,375.4	(62.5)	6.5	_	8.7
Total	\$ 8,641.3	\$ 298.9			



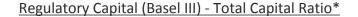
- Total investment portfolio duration remained relatively consistent at 5.2 years compared to 5.3 years in the prior quarter
- Interest rate sensitivity increased modestly compared to the previous quarter
- Unrealized losses on AFS securities decreased versus the prior quarter end to \$176.8 million as at June 30, 2024, compared with net unrealized losses of \$178.2 million as at the end of the first quarter
- At current forward rates, we continue to expect OCI burndown of \$50 million dollars (28%) in the next 12 months and \$82 million dollars (46%) in the next 24 months

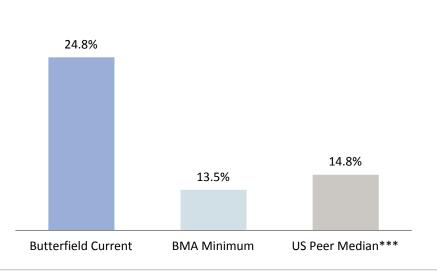
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q1 2024 comparative data is used as Q2 2024 peer information was not widely available at time of publication.

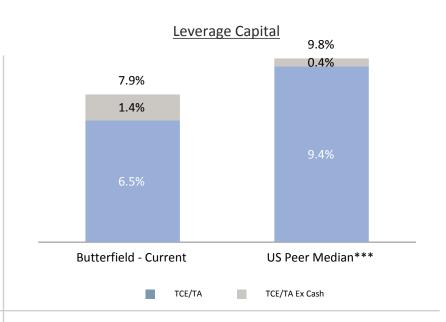
^{**} The HTM portfolio is comprised of securities with negative convexity which typically exhibit lower prepayment speeds when assuming higher future rates.

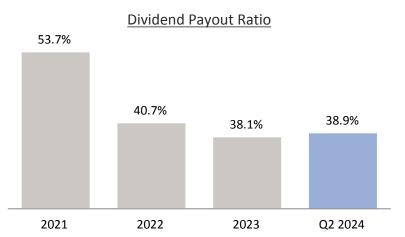
Capital Requirements and Dividend Return











^{*} In accordance with regulatory capital guidance, the Bank has elected to make use of transitional arrangements which allow the deferral of the January 1, 2020 CECL impact of \$7.8 million on its regulatory capital over a period of 5 years.

- Regulatory capital levels remain conservatively above minimum requirements
- Quarterly dividend rate continues at \$0.44 per common share
- TCE/TA ratio of 6.5%
- TCE/TA ex-cash and ex-OCI are 7.9% and 8.8%, respectively

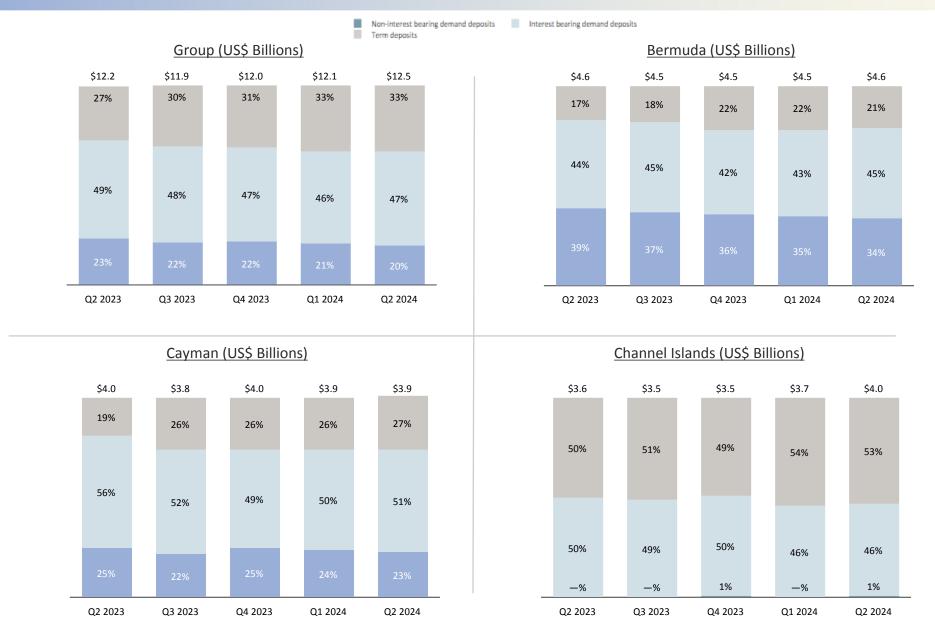
^{** 2024} is based on year-to-date dividend and earnings per share

^{***} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q1 2024 comparative data is used as Q2 2024 peer information was not widely available at time of publication.

Appendix

Deposit Composition by Segment

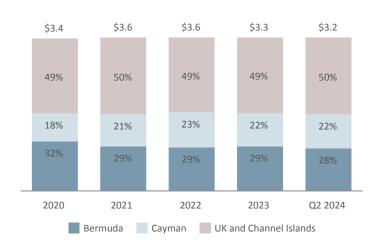




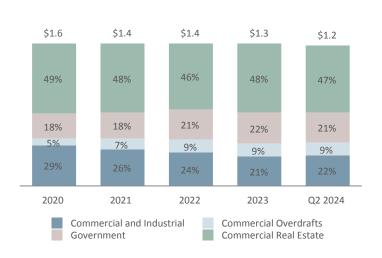
Loans



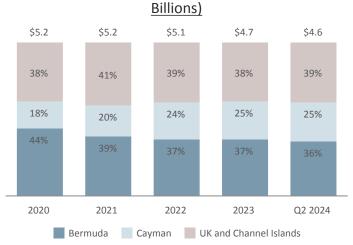
Residential Mortgage Loans (US\$ Billions)



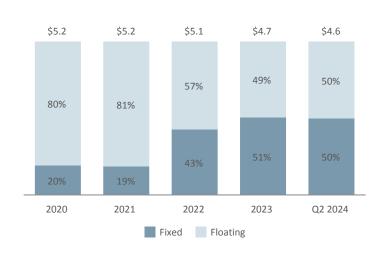
Commercial Loans (US\$ Billions)



Loan Portfolio Composition by Originating Segment (US\$

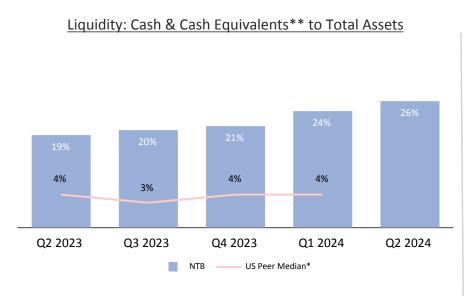


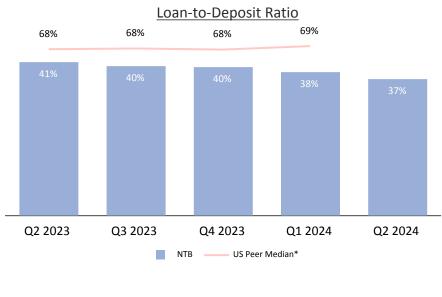
Fixed vs. Floating Rate Loans (US\$ Billions)



Balance Sheet Asset Mix







- Butterfield takes a conservative approach to managing the liquidity and funding risk profile of its balance sheet.
 This involves the retention of a significant liquidity holding of cash or cash equivalent balances, comprised of interbank deposits and short-dated sovereign Canadian, UK and US Treasury Bills, as well as maintaining significant liquidity facilities with correspondent banks
- Butterfield also maintains capital, liquidity and funding buffers conservatively in excess of regulatory requirements

^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q2 2024 peer information was not widely available at time of publication and therefore not included.

^{**} Includes securities purchased under agreements to resell and short-term investments.

Balance Sheet Movements





Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated)		20	024		2023 2022												
		Q2		Q1		Q4		Q3		Q2		Q1	 Q4		Q3		Q2
Assets																	
Cash and cash equivalents	\$	2,390	\$	1,746	\$	1,647	\$	1,750	\$	1,795	\$	1,345	\$ 2,101	\$	1,485	\$	1,340
Reverse Repos & S/T Investments		1,289		1,480		1,225		893		729		1,263	944		995		1,516
Investments		5,168		5,168		5,292		5,319		5,546		5,665	5,727		5,805		5,970
Loans, Net		4,585		4,644		4,746		4,750		5,003		5,022	5,096		4,992		5,139
Other Assets		506		490		464		468		435		438	437		422		386
Total Assets	\$	13,939	\$	13,528	\$	13,374	\$	13,180	\$	13,510	\$	13,733	\$ 14,306	\$	13,699	\$	14,350
Liabilities and Equity																	
Total Deposits	\$	12,548	\$	12,131	\$	11,987	\$	11,861	\$	12,192	\$	12,348	\$ 12,991	\$	12,461	\$	13,075
Long-Term Debt		99		99		98		98		98		172	172		172		172
Other Liabilities		293		304		285		297		269		275	278		311		300
Total Liabilities	\$	12,940	\$	12,533	\$	12,370	\$	12,257	\$	12,559	\$	12,796	\$ 13,441	\$	12,944	\$	13,547
Common Equity	\$	999	\$	995	\$	1,004	\$	923	\$	950	\$	937	\$ 865	\$	755	\$	802
Total Equity	\$	999	\$	995	\$	1,004	\$	923	\$	950	\$	937	\$ 865	\$	755	\$	802
Total Liabilities and Equity	\$	13,939	\$	13,528	\$	13,374	\$	13,180	\$	13,510	\$	13,733	\$ 14,306	\$	13,699	\$	14,350
Key Metrics																	
CET 1 Ratio	_	22.5 %	6	22.6 %		23.0 %	6	23.4 %	%	22.7 %	6	22.2 %	20.3 %	6	18.9 %	6	17.7 %
Total Tier 1 Capital Ratio		22.5 %		22.6 %		23.0 %	6	23.4 %		22.7 %		22.2 %	20.3 %		18.9 %		17.7 %
Total Capital Ratio		24.8 %	6	24.9 %		25.4 %	6	25.8 %	6	25.1 %	6	26.2 %	24.1 %	6	22.7 %	6	21.4 %
Leverage ratio		7.3 %	6	7.5 %		7.6 %	6	7.8 %	6	7.6 %		7.2 %	6.7 %	6	6.4 %	6	5.8 %
Risk-Weighted Assets (in \$ millions)		4,668	,	4,648		4,541		4,522	2	4,628	3	4,604	4,843	}	4,780	j	4,854
Risk-Weighted Assets / total assets		33.5 %	6	34.4 %		34.0 %	6	34.3 %	%	34.3 %	6	33.5 %	33.9 %	6	34.9 %	6	33.8 %
Tangible common equity ratio		6.5 %	6	6.7 %		6.8 %	6	6.5 %	6	6.5 %	6	6.3 %	5.6 %	6	5.0 %	6	5.1 %
Book value per common share (in \$)		22.12	_	21.53		21.39)	19.20)	19.34	ļ	18.80	17.42	2	15.21	L	16.17
Tangible book value per share (in \$)		20.03	1	19.45		19.29)	17.73	3	17.83	3	17.32	15.92	2	13.76	j	14.61
Non-accrual loans/gross loans		1.5 %	6	1.3 %		1.3 %	6	1.2 %	6	1.2 %	6	1.1 %	1.2 %	6	1.2 %	6	1.2 %
Non-performing assets/total assets		1.1 %	6	1.2 %		1.0 %	6	0.8 %	%	0.7 %	6	0.6 %	0.5 %	6	0.5 %	6	0.5 %
Allowance for credit losses/total loans		0.5 %	6	0.5 %		0.5 %	6	0.5 %	6	0.5 %	6	0.5 %	0.5 %	6	0.5 %	6	0.5 %

Average Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated)		Q2 2024				Q1 2024				Q2 2023	
maicatea)	Average	Interest	Average rate	_	Average	Interest	Average rate	_	Average	Interest	Average rate
Assets	alance (\$)	(\$)	(%)		alance (\$)	(\$)	(%)		alance (\$)	(\$)	(%)
Cash and cash equivalents, reverse repurchase agreements and short-term investments	\$ 3,468.8 \$	41.4	4.78 %	\$	3,138.3 \$	36.8	4.71 %	\$	2,488.2 \$	25.2	4.06 %
Investment in securities	5,172.6	29.6	2.30 %		5,204.2	28.9	2.23 %		5,614.7	28.9	2.07 %
AFS	1,797.1	10.8	2.41 %		1,766.3	9.6	2.17 %		1,970.7	8.8	1.78 %
HTM	3,375.4	18.8	2.24 %		3,437.9	19.3	2.25 %		3,644.0	20.2	2.22 %
Loans	4,622.7	76.6	6.65 %		4,689.5	77.0	6.58 %		4,984.1	79.8	6.42 %
Commercial	1,342.8	21.7	6.50 %		1,381.4	23.7	6.88 %		1,396.7	23.0	6.59 %
Consumer	3,279.9	54.8	6.71 %		3,308.1	53.3	6.46 %		3,587.4	56.8	6.35 %
Total interest earning assets	 13,264.1	147.6	4.46 %		13,031.9	142.7	4.39 %		13,087.0	133.9	4.10 %
Other assets	430.4				412.0				402.0		
Total assets	\$ 13,694.5			\$	13,444.0			\$	13,489.0		
Liabilities Deposits - interest bearing	\$ 9,807.6 \$	(58.7)	(2.40)%	\$	9,586.5 \$	(54.2)	(2.27)%	\$	9,308.0 \$	(38.5)	(1.66)%
Securities sold under agreement to repurchase	2.9	_	(4.83)%		4.6	(0.1)	(4.69)%		0.4	_	(5.45)%
Long-term debt	98.6	(1.4)	(5.58)%		98.5	(1.4)	(5.58)%		147.4	(2.9)	(8.02)%
Interest bearing liabilities	9,909.1	(60.1)	(2.43)%		9,689.7	(55.6)	(2.30)%		9,455.8	(41.4)	(1.76)%
Non-interest bearing customer deposits	2,636.8				2,603.5				2,863.2		
Other liabilities	243.8				250.0				243.6		
Total liabilities	\$ 12,789.6			\$	12,543.2			\$	12,562.6		
Shareholders' equity	904.9				900.8				926.4		
Total liabilities and shareholders' equity	\$ 13,694.5			\$	13,444.0			\$	13,489.0		
Non-interest bearing funds net of non-interest earning assets (free balance)	\$ 3,355.0			\$	3,342.3			\$	3,631.2		
Net interest margin	\$	87.4	2.64 %		\$	87.1	2.68 %		\$	92.5	2.83 %

Income Statement Trends



(in millions of US Dollars, unless otherwise indicated)	2	2024			2023								2022					
	Q	2	Q1		Q4	1	Q:	3	Q2	2	Q1		Q4	ı	Q	3	Q2	
Net Interest Income	\$ 87.4	\$	87.1	\$	86.9	\$	90.2	\$	92.5	\$	97.4	\$	94.6	\$	91.2	\$	82.0	
Non-Interest Income	55.6		55.1		60.0		52.0		50.2		50.2		54.9		49.9		51.8	
Prov. for Credit (Losses) Recovery	(0.5)		0.4		(1.7)		(0.5)		(1.5)		(0.7)		(1.6)		(0.8)		(0.7)	
Non-Interest Expenses*	92.1		89.4		91.4		92.9		84.1		84.8		85.4		82.9		84.0	
Other Gains (Losses)	0.1		0.2		(0.3)		_		4.0		0.1		0.6		0.1		0.1	
Net Income	\$ 50.6	\$	53.4	\$	53.5	\$	48.7	\$	61.0	\$	62.2	\$	63.1	\$	57.4	\$	49.1	
Non-Core Items**	\$ 0.8	\$	1.6	\$	1.8	\$	8.2	\$	(4.0)	\$	_	\$	0.1	\$	0.2	\$	1.1	
Core Net Income**	\$ 51.4	\$	55.0	\$	55.3	\$	57.0	\$	57.0	\$	62.2	\$	63.2	\$	57.6	\$	50.2	
Key Metrics																		
Loan Yield	6.65 9	%	6.58 %		6.68 9	%	6.51 9	%	6.42 %	6	6.23 %		5.79 9	6	5.05 %	6	4.48 %	
Securities Yield	2.30		2.23		2.16		2.06		2.07		2.12		2.03		1.94		1.89	
Cost of Deposits	1.89		1.78		1.72		1.52		1.27		1.10		0.78		0.34		0.16	
Net Interest Margin	2.64		2.68		2.73		2.76		2.83		2.88		2.79		2.59		2.26	
Core Efficiency Ratio**	61.8		59.8		60.5		58.3		57.6		56.0		55.6		57.0		60.2	
Core ROATCE**	23.3		24.5		25.4		26.1		26.3		30.5		34.9		31.6		27.8	
Fee Income Ratio	39.0		38.6		41.3		36.7		35.5		34.2		37.1		35.6		38.9	
Fully Diluted Share Count (in millions of common shares)	46.3		47.2		48.1		49.1		49.9		50.1		50.0		49.8		49.8	

^{*} Includes income taxes

^{**} See the reconciliation of non-GAAP measures on pages 23-24

Non-Interest Income & Expense Trends



(in millions of US Dollars, unless otherwise indicated)

otherwise indicated)	2024			2023			;	2022	
	Q2	Q1	Q4	Q3	Q2	Q1	 Q4	Q3	Q2
Non-Interest Income						_			
Asset Management	\$ 8.9 \$	8.8	\$ 8.3 \$	8.0 \$	8.2 \$	7.9	\$ 7.4 \$	7.4 \$	7.4
Banking	13.8	14.3	18.6	14.1	12.6	13.6	17.5	14.1	12.9
FX Revenue	12.6	13.2	12.8	11.4	11.3	10.7	11.5	11.8	12.0
Trust	15.4	15.0	16.0	14.7	14.3	12.8	13.7	12.6	13.3
Custody & Other Admin.	3.4	3.3	3.3	3.3	3.3	3.3	3.4	3.3	3.3
Other	1.6	0.4	1.0	0.6	0.5	1.8	 1.4	0.7	2.8
Total Non-Interest Income	\$ 55.6 \$	55.1	\$ 60.0 \$	52.0 \$	50.2 \$	50.2	\$ 54.9 \$	49.9 \$	51.8
Non-Interest Expense									
Salaries & Benefits*	\$ 44.8 \$	43.8	\$ 45.9 \$	51.3 \$	42.6 \$	43.7	\$ 44.7 \$	42.0 \$	42.3
Technology & Comm.	16.9	16.1	17.2	16.0	14.9	13.9	14.3	14.3	14.0
Professional & O/S Services	6.7	5.5	7.0	4.3	4.8	5.0	4.3	4.8	5.4
Property	8.2	8.7	8.7	7.7	7.5	7.4	8.0	7.9	7.6
Indirect Taxes	5.6	6.3	5.0	5.4	5.3	5.7	5.4	5.2	5.5
Marketing	1.6	1.3	1.7	1.5	1.7	1.5	1.8	1.5	1.6
Intangible Amortization	1.9	1.9	1.4	1.4	1.4	1.4	1.4	1.4	1.4
Other	5.5	4.9	5.2	4.8	5.4	5.3	 4.7	4.9	5.2
Total Non-Interest Expense	\$ 91.1 \$	88.5	\$ 92.2 \$	92.5 \$	83.5 \$	84.1	\$ 84.7 \$	82.0 \$	83.0
Income Taxes	0.9	0.9	(0.8)	0.4	0.5	0.7	0.7	0.9	1.1
Total Expense incld. Taxes	\$ 92.1 \$	89.4	\$ 91.4 \$	92.9 \$	84.1 \$	84.8	\$ 85.4 \$	82.9 \$	84.0

^{*}Includes non-service employee benefits

Core Non-Interest Expense* Trends



(in millions of US Dollars,	unless otherwise
indicated)	

indicated)	2024			2023	2022					
	Q2	Q1	Q4	Q3	Q2	Q1		Q4	Q3	Q2
Salaries & Benefits*	\$ 44.7 \$	42.5	\$ 46.2 \$	43.4 \$	42.6 \$	43.7	\$	44.7 \$	42.0 \$	41.2
Technology & Comm.	16.9	16.1	17.2	16.0	14.9	13.9		14.3	14.3	14.0
Professional & O/S Services	6.1	5.2	4.9	4.3	4.7	5.0		4.2	4.7	5.4
Property	8.2	8.7	8.7	7.7	7.5	7.4		8.0	7.9	7.6
Indirect Taxes	5.5	6.3	5.0	5.1	5.3	5.7		5.4	5.2	5.5
Marketing	1.6	1.3	1.7	1.5	1.7	1.5		1.8	1.5	1.6
Intangible Amortization	1.9	1.9	1.4	1.4	1.4	1.4		1.4	1.4	1.4
Other	5.5	4.9	 5.2	4.8	5.4	5.3		4.7	4.9	5.2
Total Core Non-Interest Expense**	\$ 90.3 \$	86.9	\$ 90.4 \$	84.3 \$	83.6 \$	84.1	\$	84.5 \$	81.8 \$	81.9
Income Taxes	0.9	0.9	(0.8)	0.4	0.5	0.7		0.7	0.9	1.1
Total Core Expense incld. Taxes**	\$ 91.2 \$	87.8	\$ 89.6 \$	84.7 \$	84.1 \$	84.8	\$	85.3 \$	82.8 \$	83.0

^{*} Includes non-service employee benefits

^{**} See the reconciliation of non-GAAP measures on pages 23-24

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)			2	2024		2023							
			Q2 Q1				Q4	Q4 Q3			Q2		
Net income	Α	\$	50.6	\$	53.4	\$	53.5	\$	48.7	\$	61.0		
Non-core (gains), losses and expenses													
Non-core (gains) losses													
Liquidation settlement from an investment previously written-off			_		_		_		_		(4.0)		
Total non-core (gains) losses	В	\$	_	\$		\$	_	\$	_	\$	(4.0)		
Non-core expenses													
Early retirement program, voluntary separation, redundancies and other non-core compensation costs			0.2		1.3		(0.3)		8.2		_		
Asset Acquisition costs			_		_		1.9		_		_		
Restructuring charges and related professional service fees			0.6		0.3		0.2		_		_		
Total non-core expenses	С	\$	0.8	\$	1.6	\$	1.8	\$	8.2	\$	_		
Total non-core (gains), losses and expenses	D=B+C		0.8		1.6		1.8		8.2		(4.0)		
Core net income to common shareholders	E=A+D	\$	51.4	\$	55.0	\$	55.3	\$	57.0	\$	57.0		
Average shareholders' equity			979.4		996.1		943.0		940.2		943.3		
Average common equity	F		979.4		996.1		943.0		940.2		943.3		
Less: average goodwill and intangible assets			(95.3)		(97.4)		(77.7)		(72.9)		(74.0)		
Average tangible common equity	G		884.1		898.7		865.2		867.2		869.3		
Return on equity	A/F		20.7	%	21.5 %		22.5 %	6	20.6 %		25.9 %		
Core return on average tangible common equity	E/G		23.3	%	24.5 %		25.4 %	6	26.1 %	5	26.3 %		
Core earnings per common share fully diluted													
Adjusted weighted average number of diluted common shares (in thousands)	Н		46.3		47.2		48.1		49.1		49.9		
Earnings per common share fully diluted	A/H		1.09		1.13		1.11		0.99		1.22		
Non-core items per share	D/H		0.02		0.04		0.04		0.17		(80.0)		
Core earnings per common share fully diluted	E/H		1.11		1.17		1.15		1.16		1.14		
Core return on average tangible assets													
Total average assets	I	\$ 13	3,790.9	\$	13,480.9	\$ 13	3,157.0	\$ 1	.3,349.0	\$ 13	,660.8		
Less: average goodwill and intangible assets			(95.3)		(97.4)		(77.7)		(72.9)		(74.0)		
Average tangible assets	J	\$ 13	3,695.6		13,383.5	\$ 13	3,079.2		3,276.0		,586.8		
Return on average assets	A/I		1.5	%	1.6 %		1.6 %	6	1.4 %	Š	1.8 %		
Core return on average tangible assets	E/J		1.5	%	1.6 %		1.7 %	6	1.7 %	5	1.7 %		

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)		2024				2023						
		Q2 Q1			Q4 C		Q3	3 Q2				
Tangible equity to tangible assets												
Shareholders' equity	K	\$ 999.1	\$	995.1	\$	1,003.6	\$	922.9	\$	950.3		
Less: goodwill and intangible assets		(94.4)		(96.3)		(98.9)		(70.6)		(74.0)		
Tangible common equity	L	904.7		898.8		904.7		852.3		876.3		
Total assets	M	13,939.1	1	.3,528.1	1	3,374.0	:	13,179.5	1	3,509.5		
Less: goodwill and intangible assets		 (94.4)		(96.3)		(98.9)		(70.6)		(74.0)		
Tangible assets	N	\$ 13,844.7	\$ 1	.3,431.8	\$ 1	3,275.1	\$:	13,108.9	\$ 1	3,435.5		
Tangible common equity to tangible assets	L/N	6.5 %	6	6.7 %		6.8 %	ó	6.5 %	6	6.5 %		
Tangible book value per share												
Basic participating shares outstanding (in millions)	О	 45.2		46.2		46.9		48.1		49.1		
Tangible book value per common share	L/O	20.03		19.45		19.29		17.73		17.83		
Efficiency ratio												
Non-interest expenses		\$ 91.1	\$	88.5	\$	92.2	\$	92.5	\$	83.5		
Less: Amortization of intangibles		 (1.9)		(1.9)		(1.4)		(1.4)		(1.4)		
Non-interest expenses before amortization of intangibles	Р	89.3		86.6		90.7		91.1		82.1		
Non-interest income		55.6		55.1		60.0		52.0		50.2		
Net interest income before provision for credit losses		 87.4		87.1		86.9		90.2		92.5		
Net revenue before provision for credit losses and other gains/losses	Q	\$ 143.1	\$	142.2	\$	146.9	\$	142.2	\$	142.6		
Efficiency ratio	P/Q	62.4 %	6	60.9 %		61.7 %	ó	64.1 %	ó	57.6 %		
Core efficiency ratio												
Non-interest expenses		\$ 91.1	\$	88.5	\$	92.2	\$	92.5	\$	83.5		
Less: non-core expenses	(C)	(0.8)		(1.6)		(1.8)		(8.2)		_		
Less: amortization of intangibles		 (1.9)		(1.9)		(1.4)		(1.4)		(1.4)		
Core non-interest expenses before amortization of intangibles	R	88.4		85.0		89.0		82.9		82.1		
Net revenue before provision for credit losses and other gains/losses	Q	 143.1		142.2		146.9		142.2		142.6		
Core efficiency ratio	R/Q	61.8 %	6	59.8 %		60.5 %	ó	58.3 %	ó	57.6 %		

Peer Group



Our peer group includes the following banks, noted by their ticker symbols:

- First Hawaiian, Inc. (FHB)
- Bank of Hawaii Corporation (BOH)
- East West Bancorp, Inc. (EWBC)
- Cullen/Frost Bankers, Inc. (CFR)
- Associated Banc-Corp (ASB)
- Wintrust Financial Corporation (WTFC)
- Commerce Bancshares, Inc. (CBSH)

- Trustmark Corporation (TRMK)
- International Bancshares Corporation (IBOC)
- Community Financial System, Inc. (CBU)
- First Financial Bankshares, Inc. (FFIN)
- Westamerica Bancorporation (WABC)
- UMB Financial Corporation (UMBF)