Fourth Quarter and Year-End 2024 The Bank of N.T. Butterfield & Son Limited

Earnings Presentation February 11, 2025

Forward-Looking Statements



Forward-Looking Statements:

Certain of the statements made in this release are forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements with respect to our beliefs, plans, objectives, goals, expectations, anticipations, assumptions estimates, intentions, and future performance, including, without limitation, our intention to make share repurchases or otherwise increase shareholder value, our dividend payout target, our fee/income ratio, our OCI, our growth and expenses, and interest rate levels and impact on our earnings, and business activity levels, and involve known and unknown risks, uncertainties and other factors, which may be beyond our control, and which may cause the actual results, performance, capital, ownership or achievements of Butterfield to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements due to a variety of factors, including worldwide economic conditions (including economic growth and general business conditions) and fluctuations of interest rates, inflation, a decline in Bermuda's sovereign credit rating, any sudden liquidity crisis, the successful completion and integration of acquisitions (including our integration of the trust assets acquired from Credit Suisse) or the realization of the anticipated benefits of such acquisitions in the expected time-frames or at all, success in business retention (including the retention of relationships associated with our Credit Suisse acquisition) and obtaining new business, potential impacts of climate change, the success of our updated systems and platforms and other factors. Forward-looking statements can be identified by words such as "anticipate," "estimate," "expect," "indicate," "intend," "may," "plan," "point to," "predict," "project," "seek," "target," "potential," "will," "would," "could," "should," "continue," "contemplate" and other similar expressions, although not all forward-looking statement

All forward-looking statements in this disclosure are expressly qualified in their entirety by this cautionary notice, including, without limitation, those risks and uncertainties described in our SEC reports and filings, including under the caption "Risk Factors" in our most recent Form 20-F. Such reports are available upon request from Butterfield, or from the Securities and Exchange Commission ("SEC"), including through the SEC's website at https://www.sec.gov. Any forward-looking statements made by Butterfield are current views as at the date they are made. Except as otherwise required by law, Butterfield assumes no obligation and does not undertake to review, update, revise or correct any of the forward-looking statements included in this disclosure, whether as a result of new information, future events or other developments. You are cautioned not to place undue reliance on the forward-looking statements made by Butterfield in this disclosure. Comparisons of results for current and any prior periods are not intended to express any future trends or indications of future performance, and should only be viewed as historical data.

About Non-GAAP Financial Measures:

This presentation contains non-GAAP financial measures including "core" net income and other financial measures presented on a "core" basis. We believe such measures provide useful information to investors that is supplementary to our financial condition, results of operations and cash flows computed in accordance with GAAP; however, our non-GAAP financial measures have a number of limitations. As such, investors should not view these disclosures as a substitute for results determined in accordance with GAAP, and they are not necessarily comparable to non-GAAP financial measures that other companies use. Reconciliations of these non-GAAP measures to corresponding GAAP financial measures are provided in the Appendix of this presentation.

Presentation of Financial Information:

Certain monetary amounts, percentages and other figures included in this report have been subject to rounding adjustments. Accordingly, figures shown as totals in certain tables may not be the arithmetic aggregation of the figures that precede them, and figures expressed as percentages in the text may not total 100% or, as applicable, when aggregated may not be the arithmetic aggregation of the percentages that precede them.

Agenda and Overview



Michael Collins

Chairman and Chief Executive Officer

Craig Bridgewater

Group Chief Financial Officer

Michael Schrum

President and Group Chief Risk Officer

- Overview
- Full Year 2024 Highlights
- Fourth Quarter 2024 Financials
- Q&A

- Leading Bank in Attractive Markets
- Strong Capital Generation and Return
- Resilient, Capital Efficient, Diversified Fee Revenue Model
- Efficient, Conservative Balance Sheet
- Experienced Leadership Team

United Kingdom The Bahamas Bermuda Jersey Canada* Cavman Islands Switzerland Mauritius* Singapore Guernsey

- Leading market positions in Bermuda & Cayman
- Expanding retail offerings in The Channel Islands
- Well-secured lending in all markets
- Award winning banking and wealth management offerings

WE SUPPORT















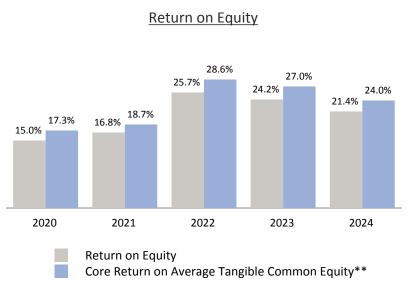
Financials

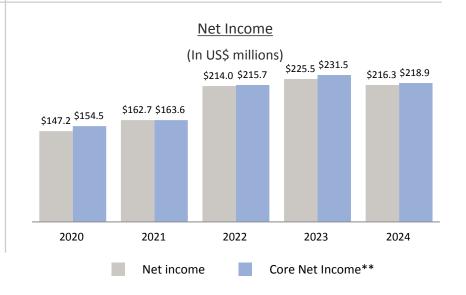
Full Year 2024 Highlights



- Net income of \$216.3 million, or \$4.71 per share
- Core net income** of \$218.9 million, or \$4.77 per share
- Return on average common equity of 21.4%; core return on average tangible common equity** of 24.0%
- Net Interest Margin of 2.64%, cost of deposits of 1.83%
- Tangible book value per share of \$21.70, an increase of \$2.41 per share or 12.5% from the end of 2023
- Active capital management with aggregate annual dividends of \$1.76 per share in addition to repurchases of 4.5 million shares at an average price of \$34.58 per share

(In US\$ millions)	 vs 2023									
	2024	\$	%							
Net Interest Income	\$ 351.2 \$	(15.8)								
Non-Interest Income	230.0	17.7								
Provision for Credit Losses	(1.7)	2.8								
Non-Interest Expenses*	(363.6)	(10.5)								
Other Gains (Losses)	0.4	(3.4)								
Net Income	\$ 216.3 \$	(9.2)	(4.1)%							
Non-Core Items**	2.6	(3.4)								
Core Net Income**	\$ 218.9 \$	(12.6)	(5.4)%							





Includes income taxes

^{5 **} See the Appendix for a reconciliation of the non-GAAP measure

Fourth Quarter 2024 Highlights



- Net income and core net income**of \$59.6 million, or \$1.34 per share
- Return on average common equity of 22.9%; core return on average tangible common equity** of 25.2%
- Net Interest Margin of 2.61%, cost of deposits of 1.73%
- Cash dividend rate of \$0.44 per common share during the quarter
- Repurchases of 1.3 million shares at an average price of \$37.42 per share
- New share repurchase authorization for up to 2.7 million common shares

(In US\$ millions)			vs. Q3 2	024	vs. Q4 2023				
	Q4 2024		\$	%	\$	%			
Net Interest Income	\$	88.6 \$	0.6	\$	1.7				
Non-Interest Income		63.2	7.2		3.2				
Provision for Credit Losses		(0.3)	1.0		1.5				
Non-Interest Expenses*		(92.2)	(2.1)		(0.8)				
Other Gains (Losses)		0.1	0.2		0.5				
Net Income	\$	59.6 \$	6.9	13.0 % \$	6.0	11.3 %			
Non-Core Items**		_	0.1		(1.7)				
Core Net Income**	\$	59.6 \$	6.8	12.8 % \$	4.3	7.8 %			

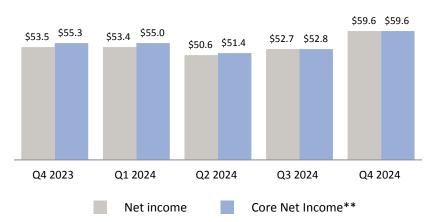
Return on Equity



Core Return on Average Tangible Common Equity**

Net Income

(In US\$ millions)



Includes income taxes

^{6 **} See the Appendix for a reconciliation of the non-GAAP measure

Income Statement





Net Interest Margin & Yields

(In US\$ millions)	Q4 202	24	vs. Q3 2024					
	Avg. Balance	Yield	Avg. Balance	Yield				
Cash, S/T Inv. & Repos	\$ 3,441.1	4.25 %	\$ (131.7)	(0.41)%				
Investments	5,457.3	2.51 %	218.1	0.12 %				
Loans (net)	4,573.2	6.43 %	7.0	(0.21)%				
Interest Earning Assets	13,471.6	4.28 %	93.5	(0.17)%				
Interest Bearing Liabilities	10,140.2	(2.22)%	153.8	0.24 %				
Net Interest Margin		2.61 %		— %				

Net Interest Income before Provision for Credit Losses -Trend (In US\$ millions) \$88.1 \$88.6 Q4 2023 Q1 2024 Q2 2024 Q3 2024 Q4 2024

- Net interest income ("NII") was higher versus the prior quarter primarily due to lower deposit costs and higher yields on investments, which were partially offset by lower loan and treasury yields following rate cuts by central banks during the quarter
- Net interest margin ("NIM") remained flat at 2.61%
- Average interest earning assets increased by \$93.5 million due to higher average deposit volumes. Investment
 volumes increased due to activation of cash and short-term securities into US Treasuries and Agency MBS
 securities. Average loan balances increased marginally during the quarter with increases in the Channel Islands
 and UK segment offset by mortgage amortization exceeding originations in Bermuda and the Cayman Islands

Income Statement



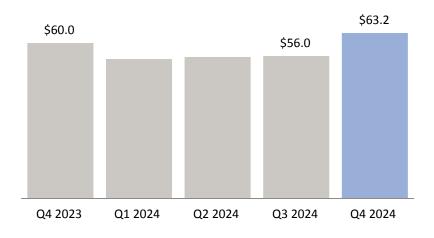


(In US\$ millions)

	Q4 2024	vs. Q	3 2024
Asset management	\$ 9.1	\$	(0.3)
Banking	21.2		6.8
Foreign exchange revenue	13.2		1.0
Trust	15.1		(0.7)
Custody and other	3.6		0.2
Other	0.9		0.2
Total Non-Interest Income	\$ 63.2	\$	7.2

Non-Interest Income Trend





- Total non-interest income was up \$7.2 million versus the prior quarter, primarily due to:
 - Increased banking fees driven by seasonally higher credit card utilization, volume incentives and banking volume;
 - $^{\circ}$ Strong seasonal rebound in Cayman tourism; and
 - Higher foreign exchange revenue driven by volume
- The fee income ratio was 41.7% in the fourth quarter of 2024 which compares favorably to historical peer* averages and the 39.2% in the prior quarter

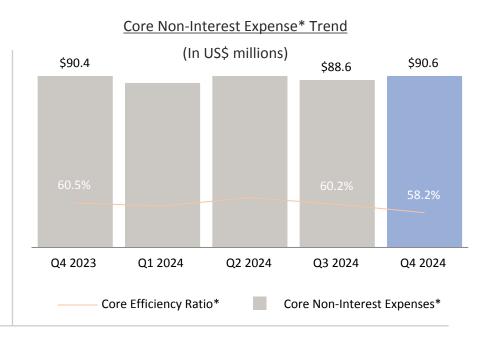
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks.

Income Statement

Non-Interest Expenses



Core Non-Interest Expenses*				vs. Q3 20	24			
(In US\$ millions)	Q4 2024			\$	%			
Salaries & Benefits**	\$	44.7	\$	_	- %			
Technology & Comm.		16.6		0.1	0.8 %			
Professional & O/S Services		5.7		1.0	20.3 %			
Property		8.6		_	0.3 %			
Indirect Taxes		5.3		(0.2)	(2.8)%			
Marketing		2.4		1.1	82.8 %			
Intangible Amortization		2.2		0.3	15.6 %			
Other		5.2		(0.4)	(6.3)%			
Total Core Non-Interest Expenses*	\$	90.6	\$	2.0	2.2 %			
Non-Core Expenses*		_		(0.1)	(77.0)%			
Non-Interest Expenses	\$	90.6	\$	\$ 1.9				



- Core non-interest expenses* were higher than the prior quarter primarily due to the following:
 - Higher marketing spend for events and sponsorships related to credit card products; and
 - Higher professional and outside services costs
- Core efficiency ratio* of 58.2% was favorable compared to the prior quarter and slightly better than the Bank's through-cycle core efficiency ratio target of 60%

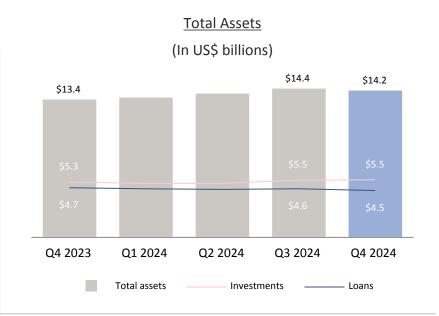
^{*} See the Appendix for a reconciliation of the non-GAAP measure

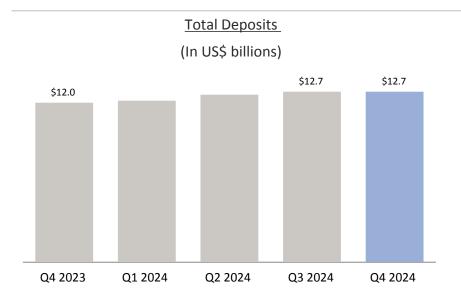
^{**} Includes Non-Service Employee Benefits Expense

Balance Sheet



			vs Q4 2023
(In US\$ millions)	Q4 2024	Q4 2023	%
Cash and cash equivalents	\$ 1,998	\$ 1,647	21 %
Reverse Repos & S/T Investments	1,785	1,225	46 %
Investments	5,513	5,292	4 %
Loans (net)	4,474	4,746	(6)%
Other Assets	462	464	- %
Total Assets	\$ 14,231	\$ 13,374	6 %
Int. Bearing Deposits	\$ 10,058	\$ 9,330	8 %
Non-Int. Bearing Deposits	2,688	2,657	1 %
Other Liabilities	465	384	21 %
Shareholders' Equity	1,021	1,004	2 %
Total Liab. & Equity	\$ 14,231	\$ 13,374	6 %

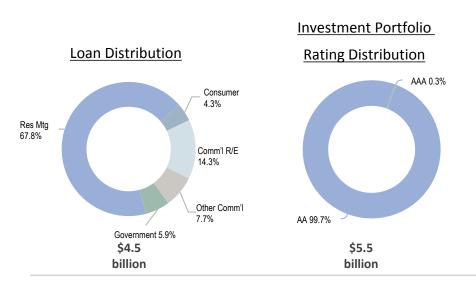


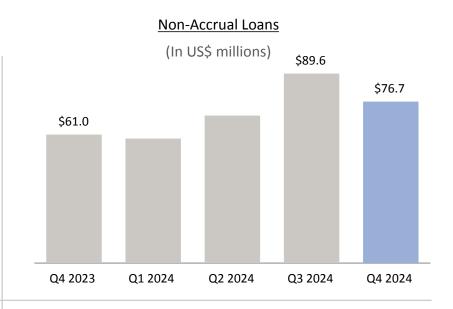


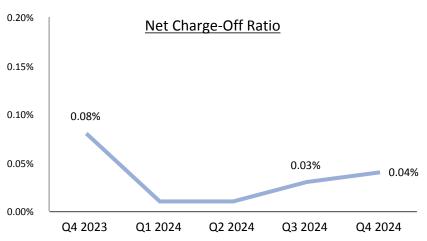
- Period end deposit balances increased by \$0.7 billion to \$12.7 billion compared to prior year end
- Average deposit balances increased by \$0.1 billion over the year to \$12.4 billion in 2024
- Butterfield's balance sheet remained low in risk density (risk weighted assets/total assets) at 31.9%

Asset Quality









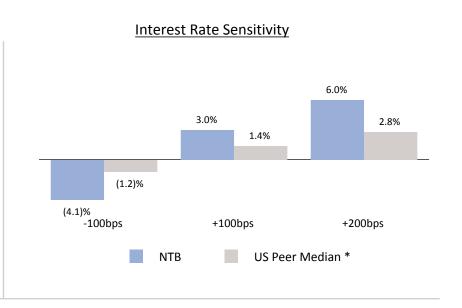
- 68% of the total loan portfolio consists of full-recourse residential mortgages of which 81% have loans-to-values below 70%
- Non-accrual loans decreased to 1.7% of gross loans, down from 1.9% in the prior quarter, driven by the settlement of a residential mortgage in the Channel Islands and UK segment
- Allowance for credit losses at \$25.7 million represented an ACL/Total loans ratio of 0.6%, consistent with the prior quarter
- The net charge-off ratio continues to be low at 0.04% of total gross loans

Interest Rate Sensitivity



Average Balance - Balance Sheet

		Weighted Average Life				
		Q4 2024	vs. Q3 2024	Duration	vs. Q3 2024	
Cash & Reverse Repos & S/T						
Invest.	\$	3,441.1	\$ (131.7)	0.1	_	N/A
AFS		2,173.0	265.7	3.4	_	4.3
HTM**		3,284.3	(47.6)	6.8	0.3	8.7
Total		8,898.4	\$ 86.4			



- Total investment portfolio duration remained consistent at 5.3 years compared to the prior quarter of 5.2 years
- Interest rate sensitivity decreased compared to the previous quarter with a shift from cash to longer term duration fixed rate securities in the investment portfolio
- Net unrealized losses on AFS securities increased versus the prior quarter end to \$163.3 million as at December 31,
 2024, compared with net unrealized losses of \$117.1 million as at the end of the third quarter
- At current forward rates, we continue to expect OCI improvement of 25% over the coming 12 months and 45% over
 24 months

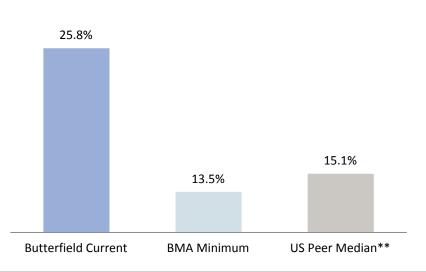
^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q3 2024 comparative data is used as Q4 2024 peer information was not widely available at time of publication.

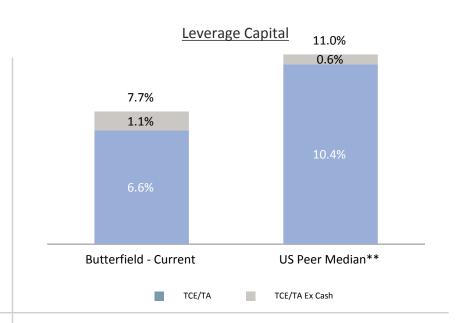
^{**} The HTM portfolio is comprised of securities with negative convexity which typically exhibit lower prepayment speeds when assuming higher future rates.

Capital Requirements and Dividend Return











^{*} In accordance with regulatory capital guidance, the Bank has elected to make use of transitional arrangements which allow the deferral of the January 1, 2020 CECL impact of \$7.8 million on its regulatory capital over a period of 5 years.

- Regulatory capital levels remain conservatively above minimum requirements
- Quarterly dividend rate continues at \$0.44 per common share
- TCE/TA ratio of 6.6%, at the high end of the targeted range of 6.0% to 6.5%
- Tangible book value per share remained relatively flat compared to the prior quarter at \$21.70

^{**} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q3 2024 comparative data is used as Q4 2024 peer information was not widely available at time of publication.

Appendix

Deposit Composition by Segment

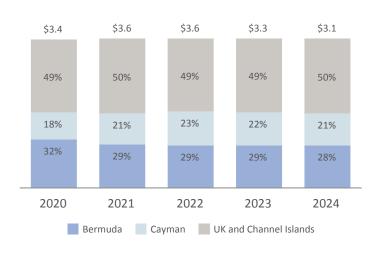




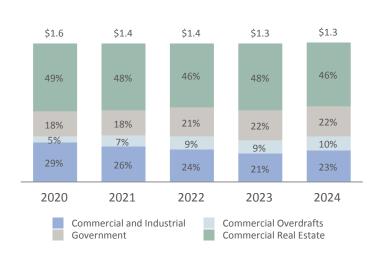
Loans



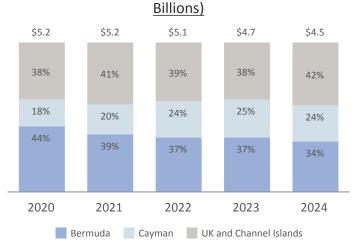
Residential Mortgage Loans (US\$ Billions)



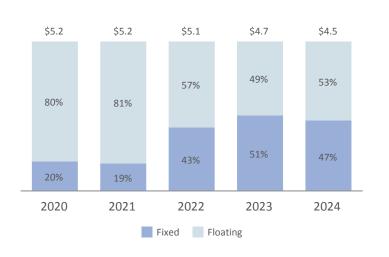
Commercial Loans (US\$ Billions)



Loan Portfolio Composition by Originating Segment (US\$

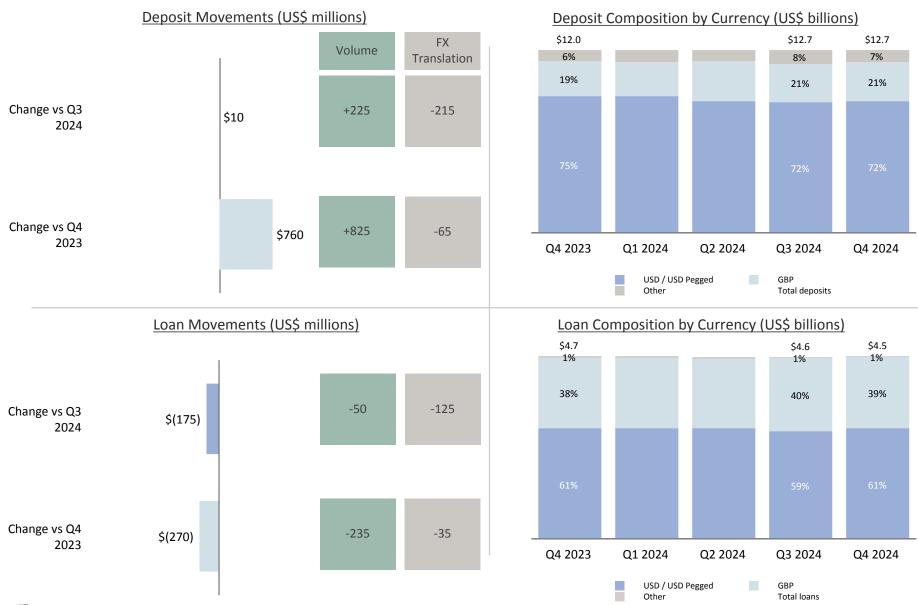


Fixed vs. Floating Rate Loans (US\$ Billions)



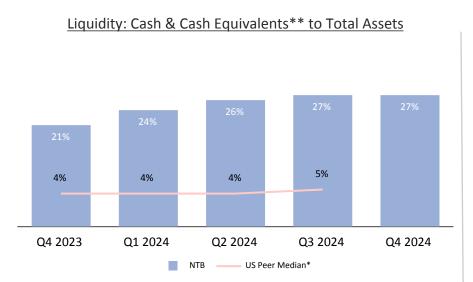
Balance Sheet Movements

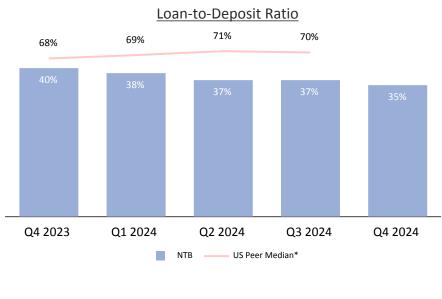




Balance Sheet Asset Mix







- Butterfield takes a conservative approach to managing the liquidity and funding risk profile of its balance sheet. This involves the retention of a significant liquidity holding of cash or cash equivalent balances, comprised of interbank deposits and short-dated sovereign Canadian, UK and US Treasury Bills, as well as maintaining significant liquidity facilities with correspondent banks
- Butterfield also maintains capital, liquidity and funding buffers conservatively in excess of regulatory requirements

^{*} Includes US banks identified by management as a peer group. Please see the Appendix for a list of these banks. Q4 2024 peer information was not widely available at time of publication and therefore not included.

^{**} Includes securities purchased under agreements to resell and short-term investments.

Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated))			20	024				2023					2022				
		Q4		Q3		Q2		Q1		Q4		Q3		Q2		Q1		Q4
Assets																		
Cash and cash equivalents	\$	1,998	\$	2,067	\$	2,390	\$	1,746	\$	1,647	\$	1,750	\$	1,795	\$	1,345	\$	2,101
Reverse Repos & S/T Investments		1,785		1,750		1,289		1,480		1,225		893		729		1,263		944
Investments		5,513		5,468		5,168		5,168		5,292		5,319		5,546		5,665		5,727
Loans, Net		4,474		4,648		4,585		4,644		4,746		4,750		5,003		5,022		5,096
Other Assets		462		441		506		490		464		468		435		438		437
Total Assets	\$	14,231	\$	14,373	\$	13,939	\$	13,528	\$	13,374	\$	13,180	\$	13,510	\$	13,733	\$	14,306
Liabilities and Equity																		
Total Deposits	Ś	12,746	\$	12,738	\$	12,548	\$	12,131	\$	11,987	\$	11,861	\$	12,192	\$	12,348	Ś	12,991
Long-Term Debt	т	99	т	99	T	99	т	99	т	98	т	98	т.	98	т	172	т	172
Other Liabilities		366		472		293		304		285		297		269		275		278
Total Liabilities	\$	13,211	\$	13,309	\$	12,940	\$	12,533	\$	12,370	\$	12,257	\$	12,559	\$	12,796	\$	13,441
Common Equity	\$	1,021	\$	1,064	\$	999	\$	995	\$	1,004	\$	923	\$	950	\$	937	\$	865
Total Equity	\$	1,021	\$	1,064	\$	999	\$	995	\$	1,004	\$	923	\$	950	\$	937	\$	865
Total Liabilities and Equity	\$	14,231	\$	14,373	\$	13,939	\$	13,528	_\$	13,374	_\$	13,180	\$	13,510	\$.	13,733	\$	14,306
Key Metrics																		
CET 1 Ratio	_	23.5 %	6	22.1 %	6	22.5 %	%	22.6 %		23.0 %	6	23.4 %	6	22.7 %	%	22.2 %		20.3 %
Total Tier 1 Capital Ratio		23.5 %	6	22.1 %	6	22.5 %	%	22.6 %		23.0 %	6	23.4 %	6	22.7 %	%	22.2 %		20.3 %
Total Capital Ratio		25.8 %	6	24.3 %	6	24.8 %	%	24.9 %		25.4 %	6	25.8 %	6	25.1 %	%	26.2 %		24.1 %
Leverage ratio		7.3 %	6	7.1 %	6	7.3 %	%	7.5 %		7.6 %	6	7.8 %	6	7.6 %	%	7.2 %		6.7 %
Risk-Weighted Assets (in \$ millions)		4,539)	4,776	;	4,668	3	4,648		4,541		4,522	2	4,628	3	4,604		4,843
Risk-Weighted Assets / total assets		31.9 %	6	33.2 %	6	33.5 %	%	34.4 %		34.0 %	6	34.3 %	6	34.3 %	%	33.5 %		33.9 %
Tangible common equity ratio		6.6 %	6	6.8 %	6	6.5 %	%	6.7 %		6.8 %	6	6.5 %	6	6.5 %	%	6.3 %		5.6 %
Book value per common share (in \$)		23.78	3	24.09)	22.12	2	21.53		21.39)	19.20)	19.34	4	18.80		17.42
Tangible book value per share (in \$)		21.70)	21.90)	20.03	3	19.45		19.29)	17.73	}	17.83	3	17.32		15.92
Non-accrual loans/gross loans		1.7 %	6	1.9 %	6	1.5 %	%	1.3 %		1.3 %	6	1.2 %	6	1.2 %	%	1.1 %		1.2 %
Non-performing assets/total assets		1.1 %	6	1.5 %	6	1.1 %	%	1.2 %		1.0 %	6	0.8 %	6	0.7 %	%	0.6 %		0.5 %
Allowance for credit losses/total loans		0.6 %	6	0.6 %	6	0.5 %	%	0.5 %		0.5 %	6	0.5 %	6	0.5 %	%	0.5 %		0.5 %

Average Balance Sheet Trends



(in millions of US Dollars, unless otherwise indicated)			Q4 2024		02 2024					Q4 2023							
maicateaj			Interest	Average vets		Average	Q3 2024	Average vete		A.,	•	Average vete					
Assets		Average alance (\$)	(\$)	Average rate (%)		alance (\$)	Interest (\$)	Average rate (%)		Average alance (\$)	Interest (\$)	Average rate (%)					
Cash and cash equivalents, reverse repurchase agreements and short-term investments	\$	3,441.1 \$	36.9	4.25 %	\$	3,572.7 \$	42.0	4.66 %	\$	2,603.6 \$	31.0	4.72 %					
Investment in securities		5,457.3	34.5	2.51 %		5,239.2	31.5	2.39 %		5,290.5	28.9	2.16 %					
AFS		2,173.0	15.8	2.89 %		1,907.3	12.7	2.64 %		1,798.8	9.1	2.01 %					
HTM		3,284.3	18.6	2.25 %		3,331.9	18.9	2.24 %		3,491.7	19.7	2.24 %					
Loans		4,573.2	74.1	6.43 %		4,566.2	76.4	6.64 %		4,732.5	79.7	6.68 %					
Commercial		1,321.9	21.2	6.36 %		1,298.9	21.6	6.61 %		1,374.1	24.4	7.03 %					
Consumer		3,251.3	52.9	6.45 %		3,267.3	54.8	6.66 %		3,358.3	55.4	6.54 %					
Total interest earning assets		13,471.6	145.5	4.28 %		13,378.1	150.0	4.45 %		12,626.6	139.6	4.39 %					
Other assets		429.8				421.5				421.6							
Total assets	\$	13,901.4			\$	13,799.6			\$	13,048.1							
Liabilities Deposits - interest bearing Securities sold under agreement to	\$	9,943.7 \$	(54.4)	(2.17)%	\$	9,805.8 \$	(59.7)	(2.41)%	\$	9,208.6 \$	(51.2)	(2.21)%					
repurchase		97.8	(1.1)	(4.27)%		81.9	(0.9)	(4.30)%		4.7	(0.1)	(5.64)%					
Long-term debt		98.7	(1.4)			98.6	(1.4)			98.5	(1.4)	(5.53)%					
Interest bearing liabilities		10,140.2	(56.8)	•		9,986.3	(61.9)	•		9,311.7	(52.6)	(2.24)%					
Non-interest bearing customer deposits		2,509.5	(, , , , ,		2,561.9	(/	(7		2,618.5	(/	()					
Other liabilities		245.3				249.6				228.9							
Total liabilities	\$	12,895.0			\$	12,797.8			\$	12,159.2							
Shareholders' equity		1,006.4			•	1,001.9				889.0							
Total liabilities and shareholders' equity	\$	13,901.4			\$	13,799.6			\$	13,048.1							
Non-interest bearing funds net of non-interest earning assets (free balance)	\$	3,331.5			Ś	3,391.8			Ś	3,314.9							
Net interest margin	<u> </u>	_	88.6	2.61 %		_	88.1	2.61 %		_	86.9	2.73 %					
TVCC Interest margin		ې	- 66.0	2.01 /0		ې ع	- 66.1	2.01 /0		<u>ې</u>	- 60.3	2.73 /0					

Income Statement Trends



(in millions of US Dollars, unless otherwise indicated)	2024				2023						2022							
		Q4		Q3		Q2		Q1		Q4		Q3		Q2		Q1		Q4
Net Interest Income	\$	88.6	\$	88.1	\$	87.4	\$	87.1	\$	86.9	\$	90.2	\$	92.5	\$	97.4	\$	94.6
Non-Interest Income		63.2		56.0		55.6		55.1		60.0		52.0		50.2		50.2		54.9
Prov. for Credit (Losses) Recovery		(0.3)		(1.3)		(0.5)		0.4		(1.7)		(0.5)		(1.5)		(0.7)		(1.6)
Non-Interest Expenses*		92.2		90.0		92.1		89.4		91.4		92.9		84.1		84.8		85.4
Other Gains (Losses)		0.1		(0.1)		0.1		0.2		(0.3)		_		4.0		0.1		0.6
Net Income	\$	59.6	\$	52.7	\$	50.6	\$	53.4	\$	53.5	\$	48.7	\$	61.0	\$	62.2	\$	63.1
Non-Core Items**	\$		\$	0.1	\$	0.8	\$	1.6	\$	1.8	\$	8.2	\$	(4.0)	\$		\$	0.1
Core Net Income**	\$	59.6	\$	52.8	\$	51.4	\$	55.0	\$	55.3	\$	57.0	\$	57.0	\$	62.2	\$	63.2
Key Metrics																		
Loan Yield		6.43 %	%	6.64 %	6	6.65 9	%	6.58 %		6.68 9	6	6.51 9	%	6.42 %	6	6.23 %		5.79 %
Securities Yield		2.51		2.39		2.30		2.23		2.16		2.06		2.07		2.12		2.03
Cost of Deposits		1.73		1.91		1.89		1.78		1.72		1.52		1.27		1.10		0.78
Net Interest Margin		2.61		2.61		2.64		2.68		2.73		2.76		2.83		2.88		2.79
Core Efficiency Ratio**		58.2		60.2		61.8		59.8		60.5		58.3		57.6		56.0		55.6
Core ROATCE**		25.2		22.5		23.3		24.5		25.4		26.1		26.3		30.5		34.9
Fee Income Ratio		41.7		39.2		39.0		38.6		41.3		36.7		35.5		34.2		37.1
Fully Diluted Share Count (in millions of common shares)		44.6		45.6		46.3		47.2		48.1		49.1		49.9		50.1		50.0

^{*} Includes income taxes

^{**} See the reconciliation of non-GAAP measures on pages 24-25

Non-Interest Income & Expense Trends



(in millions of US Dollars, unless otherwise indicated)

otherwise indicated)		2024				2022					
	Q4	Q3	Q2	Q1		Q4	Q3	Q2	Q1		Q4
Non-Interest Income				_					_		
Asset Management	\$ 9.1 \$	9.5 \$	8.9 \$	8.8	\$	8.3 \$	8.0 \$	8.2 \$	7.9	\$	7.4
Banking	21.2	14.4	13.8	14.3		18.6	14.1	12.6	13.6		17.5
FX Revenue	13.2	12.2	12.6	13.2		12.8	11.4	11.3	10.7		11.5
Trust	15.1	15.8	15.4	15.0		16.0	14.7	14.3	12.8		13.7
Custody & Other Admin.	3.6	3.5	3.4	3.3		3.3	3.3	3.3	3.3		3.4
Other	0.9	0.7	1.6	0.4		1.0	0.6	0.5	1.8		1.4
Total Non-Interest Income	\$ 63.2 \$	56.0 \$	55.6 \$	55.1	\$	60.0 \$	52.0 \$	50.2 \$	50.2	\$	54.9
Non-Interest Expense											
Salaries & Benefits*	\$ 44.7 \$	44.7 \$	44.8 \$	43.8	\$	45.9 \$	51.3 \$	42.6 \$	43.7	\$	44.7
Technology & Comm.	16.6	16.5	16.9	16.1		17.2	16.0	14.9	13.9		14.3
Professional & O/S Services	5.7	4.8	6.7	5.5		7.0	4.3	4.8	5.0		4.3
Property	8.6	8.6	8.2	8.7		8.7	7.7	7.5	7.4		8.0
Indirect Taxes	5.3	5.5	5.6	6.3		5.0	5.4	5.3	5.7		5.4
Marketing	2.4	1.3	1.6	1.3		1.7	1.5	1.7	1.5		1.8
Intangible Amortization	2.2	1.9	1.9	1.9		1.4	1.4	1.4	1.4		1.4
Other	5.2	5.6	5.5	4.9		5.2	4.8	5.4	5.3		4.7
Total Non-Interest Expense	\$ 90.6 \$	88.8 \$	91.1 \$	88.5	\$	92.2 \$	92.5 \$	83.5 \$	84.1	\$	84.7
Income Taxes	1.5	1.2	0.9	0.9		(0.8)	0.4	0.5	0.7		0.7
Total Expense incld. Taxes	\$ 92.2 \$	90.0 \$	92.1 \$	89.4	\$	91.4 \$	92.9 \$	84.1 \$	84.8	\$	85.4

^{*}Includes non-service employee benefits

Core Non-Interest Expense* Trends



(in millions of	US	Dollars,	unless	otherwise
indicated				

indicated)	2024						2022					
		Q4	Q3	Q2	Q1		Q4	Q3	Q2	Q1		Q4
Salaries & Benefits*	\$	44.7 \$	44.7 \$	44.7 \$	42.5	\$	46.2 \$	43.4 \$	42.6 \$	43.7	\$	44.7
Technology & Comm.		16.6	16.5	16.9	16.1		17.2	16.0	14.9	13.9		14.3
Professional & O/S Services		5.7	4.7	6.1	5.2		4.9	4.3	4.7	5.0		4.2
Property		8.6	8.6	8.2	8.7		8.7	7.7	7.5	7.4		8.0
Indirect Taxes		5.3	5.5	5.5	6.3		5.0	5.1	5.3	5.7		5.4
Marketing		2.4	1.3	1.6	1.3		1.7	1.5	1.7	1.5		1.8
Intangible Amortization		2.2	1.9	1.9	1.9		1.4	1.4	1.4	1.4		1.4
Other		5.2	5.6	5.5	4.9		5.2	4.8	5.4	5.3		4.7
Total Core Non-Interest Expense**	\$	90.6 \$	88.6 \$	90.3 \$	86.9	\$	90.4 \$	84.3 \$	83.6 \$	84.1	\$	84.5
Income Taxes		1.5	1.2	0.9	0.9		(0.8)	0.4	0.5	0.7		0.7
Total Core Expense incld. Taxes**	\$	92.1 \$	89.8 \$	91.2 \$	87.8	\$	89.6 \$	84.7 \$	84.1 \$	84.8	\$	85.3

^{*} Includes non-service employee benefits

^{**} See the reconciliation of non-GAAP measures on pages 24-25

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)				2024							
			Q4		Q3		Q2		Q1		Q4
Net income	Α	\$	59.6	\$	52.7	\$	50.6	\$	53.4	\$	53.5
Non-core (gains), losses and expenses											
Non-core expenses											
Early retirement program, voluntary separation, redundancies and other non-core compensation costs			_		_		0.2		1.3		(0.3)
Tax compliance review costs			_		_		0.1		0.1		_
Asset acquisition costs			_		_		_		_		1.9
Restructuring charges and related professional service fees			_		0.1		0.5		0.3		0.2
Total non-core expenses	С	\$	_	\$	0.1	\$	0.8	\$	1.6	\$	1.8
Total non-core (gains), losses and expenses	D=B+C		_		0.1		0.8		1.6		1.8
Core net income to common shareholders	E=A+D	\$	59.6	\$	52.8	\$	51.4	\$	55.0	\$	55.3
Average shareholders' equity			1,030.0		1,029.2		979.4		996.1		943.0
Average common equity	F		1,030.0		1,029.2		979.4		996.1		943.0
Less: average goodwill and intangible assets			(92.9)		(95.5)		(95.3)		(97.4)		(77.7)
Average tangible common equity	G		937.2		933.7		884.1		898.7		865.2
Return on equity	A/F		22.9 %		20.3 %		20.7 %		21.5 %		22.5 %
Core return on average tangible common equity	E/G		25.2 %	6	22.5 %	6	23.3 %	6	24.5 %		25.4 %
Core earnings per common share fully diluted											
Adjusted weighted average number of diluted common shares (in thousands)	Н		44.6		45.6		46.3		47.2		48.1
Earnings per common share fully diluted	A/H		1.34		1.16		1.09		1.13		1.11
Non-core items per share	D/H						0.02		0.04		0.04
Core earnings per common share fully diluted	E/H		1.34		1.16		1.11		1.17		1.15
Core return on average tangible assets											
Total average assets	İ	\$ 1	3,970.1	\$ 1	14,053.9	\$ 2	13,790.9	\$ 13	,480.9	\$ 13	3,157.0
Less: average goodwill and intangible assets			(92.9)		(95.5)		(95.3)		(97.4)		(77.7)
Average tangible assets	J	\$ 1	3,877.2	\$ 1	13,958.3	\$ 2	13,695.6	\$ 13	,383.5	\$ 13	3,079.2
Return on average assets	A/I		1.7 %	6	1.5 %	6	1.5 %	6	1.6 %		1.6 %
Core return on average tangible assets	E/J		1.7 %	6	1.5 %	6	1.5 %	6	1.6 %		1.7 %

Non-GAAP Reconciliation



(in millions of US Dollars, unless otherwise indicated)				2024							2023		
			Q4		Q3		Q2		Q1		Q4		
Tangible equity to tangible assets													
Shareholders' equity	K	\$	1,020.8	\$	1,064.2	\$	999.1	\$	995.1	\$ 2	1,003.6		
Less: goodwill and intangible assets			(89.6)		(96.7)		(94.4)		(96.3)		(98.9)		
Tangible common equity	L		931.2		967.5		904.7		898.8		904.7		
Total assets	M	1	4,231.4	1	4,373.0	13	3,939.1	1	.3,528.1	13	3,374.0		
Less: goodwill and intangible assets			(89.6)		(96.7)		(94.4)		(96.3)		(98.9)		
Tangible assets	N	\$ 1	4,141.8	\$ 1	4,276.3	\$ 13	3,844.7	\$ 1	.3,431.8	\$ 13	3,275.1		
Tangible common equity to tangible assets	L/N		6.6 %	6	6.8 %	ó	6.5 %	6	6.7 %		6.8 %		
Tangible book value per share													
Basic participating shares outstanding (in millions)	0		42.9		44.2		45.2		46.2		46.9		
Tangible book value per common share	L/O		21.70		21.90		20.03		19.45		19.29		
Efficiency ratio		,											
Non-interest expenses		\$	90.6	\$	88.8	\$	91.1	\$	88.5	\$	92.2		
Less: Amortization of intangibles			(2.2)		(1.9)		(1.9)		(1.9)		(1.4)		
Non-interest expenses before amortization of intangibles	Р		88.4		86.8		89.3		86.6		90.7		
Non-interest income			63.2		56.0		55.6		55.1		60.0		
Net interest income before provision for credit losses			88.6		88.1		87.4		87.1		86.9		
Net revenue before provision for credit losses and other gains/losses	Q	\$	151.9	\$	144.1	\$	143.1	\$	142.2	\$	146.9		
Efficiency ratio	P/Q		58.2 %	6	60.3 %	ó	62.4 %	ó	60.9 %		61.7 %		
Core efficiency ratio													
Non-interest expenses		\$	90.6	\$	88.8	\$	91.1	\$	88.5	\$	92.2		
Less: non-core expenses	(C)		_		(0.1)		(0.8)		(1.6)		(1.8)		
Less: amortization of intangibles			(2.2)		(1.9)		(1.9)		(1.9)		(1.4)		
Core non-interest expenses before amortization of intangibles	R		88.4		86.7		88.4		85.0		89.0		
Net revenue before provision for credit losses and other gains/losses	Q		151.9		144.1		143.1		142.2		146.9		
Core efficiency ratio	R/Q		58.2 %	6	60.2 %	ó	61.8 %	ó	59.8 %		60.5 %		

Peer Group



Our peer group includes the following banks, noted by their ticker symbols:

- First Hawaiian, Inc. (FHB)
- Bank of Hawaii Corporation (BOH)
- East West Bancorp, Inc. (EWBC)
- Cullen/Frost Bankers, Inc. (CFR)
- Associated Banc-Corp (ASB)
- Wintrust Financial Corporation (WTFC)
- Commerce Bancshares, Inc. (CBSH)

- Trustmark Corporation (TRMK)
- International Bancshares Corporation (IBOC)
- Community Financial System, Inc. (CBU)
- First Financial Bankshares, Inc. (FFIN)
- Westamerica Bancorporation (WABC)
- UMB Financial Corporation (UMBF)