Financial Highlights, by BUTTERFIELD.

First Quarter 2021



Headquartered in Hamilton, Bermuda, Butterfield offers a range of community banking and bespoke financial services from eight leading international financial centres, supported by service centres in Canada and Mauritius. Butterfield serves international clients from Bermuda, the Cayman Islands, Guernsey and Jersey, where our principal banking operations are located, and The Bahamas, Switzerland, Singapore and the United Kingdom, where we offer specialised financial services. Banking services comprise deposit, cash management and lending solutions for individual, business and institutional clients. Wealth management services are composed of trust, private banking, asset management and custody. In Bermuda, the Cayman Islands, Guernsey and Jersey, we offer both banking and wealth management. In The Bahamas, Singapore and Switzerland, we offer select wealth management services. In the UK, we offer residential property lending. Butterfield is publicly traded on the New York Stock Exchange (symbol: NTB) and the Bermuda Stock Exchange (symbol: NTB.BH).

Our Strategy

Butterfield is pursuing a strategy to promote long-term growth while maintaining a strong capital and liquidity profile. A central tenet of that strategy is to build upon our relationship-based business approach by delivering exceptional client services.

Financial Highlights of Results

(With comparisons to the quarter-ended 31 March, 2020)

Net income of \$41.6 million, up \$1.3 million

Net interest income of \$74.9 million, down \$12.7 million

Non-interest income of \$47.6 million, remained stable

Recent Developments

The first quarter of 2021 was a positive start to the year, with solid non-interest income, favourable expense trends, continued focus on capital management, and a constructive interest rate outlook. The Bank targets top quartile risk adjusted returns, while maintaining a strong return and credit risk profile.

As the Bank's core markets begin to recover, it remains confident that its strong risk discipline and underwriting expertise has reduced the residual risk of credit losses. The Bank continues to actively communicate with its clients, responding quickly to instances of payment difficulties and working with clients to find a way forward.

The Bank is a responsible steward of capital, and balances regulatory requirements with growth opportunities and shareholder returns. Its capital management philosophy continues to emphasize a sustainable quarterly cash dividend, organic growth, potential inorganic growth, as well as share repurchases. The Bank targets a through-cycle dividend pay-out ratio of 50%, with flexibility around share buy-backs, depending on market conditions and potential M&A opportunities.

The Bank continued its balanced capital return policy. The Board again declared a quarterly dividend of \$0.44 per common share to be paid on 26 May, 2021 to shareholders of record on 12 May, 2021. During the first quarter of 2021, Butterfield also repurchased 0.1 million common shares under the Bank's current 2.0 million common share repurchase plan authorisation.

Key Financial Ratios	Q1 2021	Q1 2020
 Return on average common equity Core return on average tangible common equity¹ 	17.5% 19.3%	16.6% 18.6%
Return on average assets	1.1%	1.2%
• Core efficiency ratio ¹	64.8%	63.8%
¹ Please refer to the "Reconciliation of Non-GAAP Financial Measures" in our published First Quarter 2021 Results.		

Capital Ratios (as at)	31 Mar 2021	31 Dec 2020
• Common equity tier 1	16.4%	16.1%
Total capital	20.0%	19.8%

Credit Ratings

KBRA Short-Term K1 Long-Term Senior A+

MOODY'S
Short-Term P2
Long-Term Senior A3

S&P
Short-Term A2
Long-Term Senior BBB+

Certain of the statements made in this release are forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements include statements with respect to our beliefs, plans, objectives, goals, expectations, anticipations, assumptions estimates, intentions, and future performance, and involve known and unknown risks, uncertainties and other factors, which may be beyond our control, and which may cause the actual results, performance, capital, ownership or achievements Butterfield to be materially different from future results, performance or achievements of unifolding the importance of continuous parts of the COVID pandemic, the scope and duration of the pandemic, actions taken by governmental authorities in response to the pandemic, worldwide economic conditions and fluctuations of interest rates, a decline in Bermuda's sovereign credit rating, the successful completion and integration of equipients of the realisation of the anticipated benefits of such acquisitions in the expected time-frames or at all, success in business retention and obtaining new business and other factors. Forward-looking statements can be identified by words such as "anticipate," "assume," "believe," "estimate," "expect," "indicate," "intend," "may," "plan," "point to," "project," "project," "seek," "target," "potential," "will," "would," "could," "should," "continue," "contemplate" and other similar expressions, although not all forward-looking statements contain these identifying words. All statements other than statements of historical fact are statements that could be forward-looking statements. All forward-looking statements in this disclosure are expressly qualified in their entirety by the succession of the pandemic, and the succession of the pandemic, and the succession of the pandemic, and the succession of the pandemic propers are available upon request from Butterfield, or from the Securities and Exchange of Exchange successions, although not all forward-lookin